#### No. D- 21018/ 01 /2017-Gen.3 Government of India National Institution for Transforming India (NITI Aayog)

Sansad Marg, New Delhi-110001 Dated the Warch, 2017

#### e-TENDER NOTICE

Subject: Invitation of on-line bids for Comprehensive Annual Maintenance Contract (CAMC) for maintenance of different models of Canon make Photocopiers in NITI Aayog.

Online quotations (Single Bid System) are invited under Rule 161 of GFR, 2017 from Original Equipment Manufacturers (OEM) or technically equipped service providers having authorization from OEM for Comprehensive Annual Maintenance Contract (CAMC) for maintenance of Canon make Photocopiers in NITI Aayog Sansad Marg, New Delhi. Manual bids will not be accepted under any circumstances.

2. The Terms & Conditions of the tender are given at Annexure-III and instructions for on-line bid submission are at Annexure-IV. The check-list of documents to be submitted along with the bid is at Annexure-V.

3. The bidders have to submit bids as per the proforma given along with the tender document in Annexure-II. The rates are to be quoted in Indian Rupees, excluding taxes. The scanned copy of Earnest Money Deposit (EMD) of **Rs. 50,000/- (Rupees fifty thousand only)** must be uploaded with the Tender and the EMD in original (in sealed cover super-scribed with the words: "EMD – for CAMC for maintenance of Canon make Photocopiers") is to be dropped in the "EMD Box" kept at Reception Area of NITI Aayog within the office hours w.e.f. 27.03.2017 (12.00 noon) to 19.04.2017 upto 2:00 PM.

4. The last date and time for submission of bids is 19.04.2017 (up to 2.00 PM). The bids shall be opened online at 3.00 P.M. on 20.04.2017 by the duly constituted Tender Opening Committee. One authorized representative of each participating firm/agency/company, who wish to be present to view the tender opening process, will be allowed to do so.

5. All the required documents in support of the eligibility criteria are also to be positively uploaded along with the tender documents. The bidders are advised, in their own interest, to submit the desired papers/ documents with their bids as per the requirements indicated in **Annexure-V** failing which their bids may be declared as non-responsive, without any further reference to them. The format in which the bids are to be submitted is provided at Annexure-II (Bid format). Experience details are to be submitted in Annexure-II-A. The bidders are requested to submit the tender specific authorization letter issued by the OEM in their favour, failing which their bids will be summarily rejected.

6. Complete tender documents may be downloaded from the website of Central Public Procurement Portal (<u>http://eprocure.gov.in/eprocure/app</u>) and from NITI Aayog website (http://niti.gov.in) with effect from the date of publication of the tender notice. Information or any corrigendum related to this tender will be available only on website of Central Public Procurement Portal/NITI Aayog. However, if any clarification is required on any particular point the undersigned may please be approached for the same, before the closing date of the instant tendering process.

24/3/201

Institution

(Awinash Chandra) Under Secretary to the Govt of India Tel. No. 011 23096733

> (अविनाश चन्द्र) (AWINASH CHANDRA)

for Transforming India (NITI) भारत सरकार/Govt. of India ना दिल्ली/New Delhi...

अवर सचिव/ नीति आयोग/Na

### Annexure-I

# **APPLICATION**

1.	Name of the Bidding Company/		
	Firm/Agency (Bidder)		
2.	Status of the firm		
	(Whether Proprietary/Partnership/Company)		
3.	Name(s) of the Owner/Partner/Director(s)		
4.	Full address of Registered Office		
5.	Full address of the operative branch of		
	the Bidder (in Delhi/New Delhi/NCR)		
6.	Name of Banker with complete address		
	Telephone No. of the Banker		
7.	Registration Details (self-attested copies to be enclosed):		
	(a) PAN/TIN No.		
	(b) Bank Account No.		
	(c) Service Tax Registration No.		
	(d) Proof of Income Tax Assessment		
	(The name of the document)		
	(Copies of ITR of last three years)		
8.	Details of Earnest Money Deposit (Rs.50,000/-):		
	(a) Banker's Cheque No./Demand Draft No.		
	(b) Date		
	(c) Name of Issuing Bank		
9.	Copy of Authorization letter (this tender specific)Yes/No		

from Original Equipment Manufacturer (OEM).

Signatures of the applicant bidder

(अविनाश चन्द्र) (AWINASH CHANDRA) अवर संविव्य of Fectelary नीति आयोग / stitution for Trans a NITI) भारत का ते का ते का नाह Long Mc N Daint

### CAMC for Maintenance of Canon make Photocopiers in NITI Aayog (Bid Format)

(A)   (B)   (C)   (D)   (E)     1.   IRC 2880i   MQA 00775   MAR 2008	S.No.	Model No.	Machine Sl. No.	Date of Installation / Purchase	Annual Maintenance Charges / Per Unit (Excl. Taxes)
IRC 2880i   MQA 00775   MAR 2008     2.   IRC 2880i   MQA 00755   MAR 2008     3.   IRC 2880i   MQA 00774   MAR 2008     4.   IRC 2880i   MQA 00555   MAR 2008     5.   IRC 3080i   DBU 00621   FEB 2009     6.   IRC 3080i   DBU 01223   FEB 2009     7.   IRC 3080i   DBU 01223   FEB 2009     8.   IRC 2225   QYF 00515   JAN 2014     9.   IRC 2220   QYD 00554   JAN 2014     10.   IRC 2230I   RQR 50045   MAY 2015     11.   IRC 230I   RQR 50032   MAY 2015     12.   IRC 230I   RQR 50044   MAY 2015     13.   IRC 230I   RQR 50044   MAY 2015     14.   IRC 3330   RJS 00623   FEB 2016     15.   IRC 3330   RJS 00624   FEB 2016     16.   IR 3245   DHN 00775   MAY 2008     17.   IR 3245   DHN 01026   MAY 2008     20.   IR	(A)	(B)	(C)	(D)	· · · · · ·
2.   IRC 2880i   MQA 00755   MAR 2008     3.   IRC 2880i   MQA 00774   MAR 2008     4.   IRC 2880i   MQA 00555   MAR 2008     5.   IRC 3080i   DBU 00521   FEB 2009     6.   IRC 3080i   DBU 00522   FEB 2009     7.   IRC 3080i   DBU 01223   FEB 2009     8.   IRC 2225   QYF 00515   JAN 2014     9.   IRC 2220   QYD 00554   JAN 2014     10.   IRC 2550   DCK 03676   MAR 2010     11.   IRC 2230I   RQR 50042   MAY 2015     12.   IRC 230I   RQR 50044   MAY 2015     13.   IRC 2330   RJS 00623   FEB 2016     14.   IRC 3330   RJS 00624   FEB 2016     15.   IR 3245   DHN 00775   MAY 2008     17.   IR 3245   DHN 0125   MAY 2008     18.   IR 3245   DHN 0126   MAY 2008     21.   IR 2018 n   MWG 10418   JUNE 2014     22.<		IRC 2880i			
3.   IRC 2880i   MQA 00774   MAR 2008     4.   IRC 2880i   MQA 00555   MAR 2008     5.   IRC 3080i   DBU 00621   FEB 2009     6.   IRC 3080i   DBU 01223   FEB 2009     7.   IRC 2080i   DBU 01223   FEB 2009     8.   IRC 2225   QYF 00515   JAN 2014     9.   IRC 2220   QYD 00554   JAN 2014     10.   IRC 22301   RQR 50045   MAY 2015     11.   IRC 22301   RQR 50044   MAY 2015     13.   IRC 22301   RQR 50044   MAY 2015     14.   IRC 3330   RJS 00624   FEB 2016     15.   IRC 3330   RJS 00624   FEB 2016     16.   IR 3245   DHN 00775   MAY 2008     17.   IR 3245   DHN 01025   MAY 2008     18.   IR 3245   DHN 01026   MAY 2008     20.   IR 3245   DHN 01025   MAY 2008     21.   IR 2016   MDA 02250   MAR 2008     23.<					
4.   IRC 2880i   MQA 00555   MAR 2008     5.   IRC 3080i   DBU 00621   FEB 2009     6.   IRC 3080i   DBU 01223   FEB 2009     7.   IRC 3080i   DBU 01223   FEB 2009     8.   IRC 2225   QYF 00515   JAN 2014     9.   IRC 2220   QYD 00554   JAN 2014     10.   IRC 22301   RQR 50045   MAY 2015     11.   IRC 22301   RQR 50032   MAY 2015     12.   IRC 23301   RQR 50044   MAY 2015     13.   IRC 2301   RQR 500623   FEB 2016     15.   IRC 3330   RJS 00624   FEB 2016     16.   IR 3245   DHN 00775   MAY 2008     17.   IR 3245   DHN 01025   MAY 2008     18.   IR 3245   DHN 01025   MAY 2008     20.   IR 3245   DHN 0126   MAY 2008     21.   IR 2016   MDA 02493   MAR 2008     22.   IR 2016   MDA 02493   MAR 2008     23. </td <td></td> <td></td> <td></td> <td></td> <td></td>					
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6.   IRC 3080i   DBU 00562   FEB 2009     7.   IRC 3080i   DBU 01223   FEB 2009     8.   IRC 2225   QYF 00515   JAN 2014     9.   IRC 2220   QYD 00554   JAN 2014     10.   IRC 2250   DCK 03676   MAR 2010     11.   IRC 2230I   RQR 50045   MAY 2015     12.   IRC 2230I   RQR 50032   MAY 2015     13.   IRC 2330   RJS 00623   FEB 2016     15.   IRC 3330   RJS 00624   FEB 2016     16.   IR 3245   DHN 00775   MAY 2008     17.   IR 3245   DHN 01025   MAY 2008     19.   IR 3245   DHN 01026   MAY 2008     20.   IR 3245   DHN 0126   MAY 2008     21.   IR 2016   MDA 02250   MAR 2008     23.   IR 2016   MDA 02493   MAR 2008     24.   IR 2016   MDA 02493   MAR 2008     25.   IR 2016   MDA 02497   MAR 2008     26.					
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(अदिनाश चन्न) (AWINASH CHANDRA) मवर समिय/Unter Secretary नीति आरोग National Institution for Transforming India (NITI) मारत सरस्ता / New Delhi

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42.	IR 2525	QYL 00701	JAN 2014	
43.	IR 2525	QYL 00561	JAN 2014	
44.	IR 2525	QYL 00588	JAN 2014	
45.	IR 2525	QYL 00579	JAN 2014	
46.	IR 2525	QYL 00735	JAN 2014	
47.	IR 2525	QYL 00663	JAN 2014	
48.	IR 2422 L	QYT 00650	JAN 2014	
49.	IR 2422 L	QYT 00669	JAN 2014	
50.	IR 2422 L	QYT 00534	JAN 2014	
51.	IR 2422 L	QYT 00640	JAN 2014	
52.	IR 2422 L	QYT 00641	JAN 2014	
53.	IR 2422 L	QYT 00671	JAN 2014	
54.	IR 2422 L	QYT 00680	JAN 2014	
55.	IR 2320 L	EQM 03909	FEB 2012	
56.	IR 2320 L	EQM 03738	FEB 2012	
57.	IR 2320 L	EQM 03928	FEB 2012	
58.	IR 2320 L	EQM 05503	FEB 2012	
59.	IR 2320 L	EQM 05487	FEB 2012	
			Total of Col. (E)	

The rates should be quoted excluding taxes. The same will be paid on receipt of bill at the prevailing rate(s) during the currency of the contract period.

L-1 firm will be decided on the basis of total of rates quoted in Column 'E' above.

(अविनाश चन्द्र) (AWINASH CHANDRA) अव बाग्य Under Secretary नीति आधाय/Namal Institution for Transforming India (NITI) मारत सरकार/Govt. of India नई दिल्ली/New Delhi

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# Annexure-II-A

A	Details of the maintenance contracts awarded to the bidder by Central/State Govt. Departments/Ministries/PSUs/Autonomous bodies during the last three years, as on 31.03.2017.				
	Details of Departments/Ministries along with name, designation, address, telephone and FAX number of the concerned officers	Details of the contract	Satisfactory performance certificate or work order/contract issued by the authorities concerned.		
			Yes/No		
			Yes/No.		
		· · · · · · · · · · · · · · · · · · ·	Yes/No.		
В	Authorisation Letter from OEM (specifically against this tender notice)	From(Name of the Company)	Valid for (the period)		
С	Additional information, if any.				

Format for submission of Experience details.

2017 3

(सविन्ताश चन्द्र) (AWINASH CHANDRA) अवर सचिर/Under Secretary नीति अपीग/Nahonal Institution for Transform of India (NITI) षारत सरकार/Secret of India नई दिल्ली/New Delhi

# Annexure-III

# Terms & Conditions

### I. Instructions to Bidders

1. Bids received after the specified date and time will not be accepted. If the EMD in original is not received by 19.03.2017 (2.00 P.M), the bids will summarily be rejected. The EMD of the unsuccessful bidder will be returned only after finalization of the due tendering process. No interest will be payable on the EMD.

2. If any bidder withdraws his bid at any point of time during the tendering process, the EMD of the concerned bidder will stand forfeited.

3. Details of Canon make Photocopiers to be repaired/maintained are been given in Annexure-II. Rates should strictly be quoted in accordance with the specifications. The bidders are advised to quote their rates (excluding taxes) for all items as per specifications indicated in the relevant Annexures of this tender document, failing which their bids shall be out-rightly rejected. Taxes will be paid extra as applicable.

4. The Bidder should upload duly filled in scanned copy of the details as per formats at Annexure-I & II and also upload self-attested copies of the supporting documents while doing the on-line bid submission. List of such documents is given at Annexure-V for ready reference. The details of experience, etc., should also be scanned and uploaded along with bids.

### II. Eligibility Criteria

5. The Registered Office or Branch Office of the bidding Company/firm/Agency (i.e., the Bidder) should be located in Delhi/New Delhi/NCR Region. The Bidder is required to upload the proof of its office address along with telephone number during the online bid submission.

6. The Bidder should have its own Bank Account, TIN Number, PAN Card. Duly signed copy of the same should be uploaded with the Tender during the online bid submission. The firm should also enclose copies of VAT/Sale, Tax registration and latest copy of Income Tax return.

7.(a) The bidder should have the experience of dealing with at least one State/Central Government Ministry/Department/PSU/Autonomous Bodies etc for at least three full years.

7.(b) The bidder should have well qualified professionals duly authorized by the OEM for the maintenance of photocopiers. There would be at least one such person available on all working days and as per the specific request of this Department for any particular day(s) by the successful bidder.

7.(C) The bidders are requested to submit the tender specific authorization letter issued by the OEM in favour of their firm, failing which their bids will be summarily rejected. NITI Aayog would verify the authenticity of authorization letter from the OEM, if necessary.

8. The Bidder should upload duly signed certificate, along with its bid indicating that they have carefully read the terms and conditions of the Tender and accepted all the provisions of the Tender during online bid submission.

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9. The bidder should submit an undertaking that the Bidder has not been blacklisted by any Ministry/Department/Organization of the Central Government/State Government and any Public Sector Undertaking.

10. The Bidder whose services have been terminated by the NITI Aayog (erstwhile Planning Commission) before the expiry of the contract, are not eligible to participate in the bid for a period of 3 years from the date of termination of the contract. A certificate in this regard is to be submitted by the bidder during online bid submission stating that the firm has not been terminated by NITI Aayog (erstwhile Planning Commission) before expiry of the contract during the last three years.

11. The average turnover of the bidder in this sector must not be less then Rs.1.00 crore (Rupees one crore only) for the last three years. Scanned copy of proof in this regard is to be uploaded along with the bid.

# III Earnest Money Deposit (EMD)

12. The tender must be submitted online within the scheduled time period i.e. by 19.04.2017 (2.00 PM) which should be accompanied by scanned copy of Account Payee Demand Draft/ Pay Order of **Rs. 50,000/-(Rupees fifty thousand only)** as Earnest Money Deposit (EMD) drawn in favour of Pay and Accounts Officer, NITI Aayog and payable at New Delhi. The EMD in original is required to be dropped in EMD Box kept at Reception area of NITI Aayog within the office hours w.e.f. 27.03.2017(12.00 Noon) to 19.04.2017(2.00 PM).

13. The bidders who are exempted from submission of EMD for tenders floated under Rule 161 of GFR, 2017 shall be dealt with as per the General Financial Rules, 2017 subject to submission of an undertaking from the firm seeking such exemption. Copies of relevant Orders/documents regarding such exemption should be submitted along with the bid.

### **IV Bid Evaluation Process**

14. All terms and conditions stipulated in this tender document shall be considered for selection of a firm for signing the rate contract.

15. The bids shall be opened by the Tender Opening Committee (TOC) on the scheduled date and time (at 3.00 PM. on 20.04.2017), in Room No. 411, NITI Aayog, Sansad Marg, New Delhi-110001 in the presence of the representatives of the Bidders, if any, who wish to be present at the time of opening the tender. The representatives, duly authorized by the concerned bidders to attend the meeting of the TOC, carrying letters from the authorized signatories (under whose signatures the concerned firms have submitted the bids) may contact the undersigned for the permission to enter NITI Aayog premises on that day. The lowest Bidder (L-1 firm) will be decided on the basis of total of rates quoted in column E of Annexure-II.

# V Specific Terms and Conditions

16. The contract shall be for a period of one year from the date of award of contract. The period of contract may be further extended for another two years (total 03 years) on yearly basis, subject to satisfactory performance of the contractor, on same rates, terms and conditions. The rates, upon which the contract has been finalized, shall remain effective for the entire contract period. No request/claim for any hike in the approved rates would be entertained, under any circumstances, during the period of contract.

17. The selected bidder will have to maintain all photocopiers in satisfactory working condition. The complaints will have to be attended immediately, and in any case, within the next working day.

(अविनाश चन्द्र) (AWINASH CHANDRA) अवर सचिय/Under Secretary 2413 जबर साखरणताक Secteday नोति आयोग/National Institution for Transforming India (N+T1) भारत सरकार/Govt. of India ना दिल्ली/New Delhi

18. If the selected firm fails to deliver the service or replace the defective/spurious parts within the permissible period, a penalty @ Rs. 1000/- per day or the amount which may be required to be paid to an outside agency by this office, for the desired maintenance, whichever is higher, shall be adjusted against the firm's pending bills.

19. This office shall not be responsible for any financial loss or other injury to any person deployed by the successful bidder in the course of performing their duties in NITI Aayog.

# VI General Terms and Conditions

20. The successful bidder/supplier (L-1 bidder) has to deposit a Performance Security Deposit amounting to 10% of the contract value in the form of any Accounts Payee Demand Draft/Fixed Deposit Receipt (FDR) made in the name of the Agency and hypothecated to the Pay & Accounts Officer, NITI Aayog, New Delhi from a commercial bank covering the period of CAMC. The Performance Security Deposit should remain valid for a period of sixty (60) days beyond the date of expiry of the period of contract.

21. In the event of failure to accept the Offer of Contract and submission of Performance Security Deposit by the successful bidder for whatsoever reasons(s), Earnest Money Deposit submitted by the successful Bidder shall be forfeited.

22. Non-satisfactory service during the period of contract may lead to forfeiture of performance security deposit and cancellation of contract.

23. The validity of bids will be 180 (One Hundred eighty) days from the date of opening of the tender in the instant tendering process. Further extension of validity of bid will be at the discretion of HoD, NITI Aayog, but the bidders would be asked for their opinion on the same if the validity period is to be extended.

24. Bidders can obtain clarification regarding the bidding conditions, bidding process or rejection of their bids. The enquiries relating to rejection of bids would be considered for reply/consideration only until sixty (60) days after the date of award of contract.

25.(a) The rates for maintenance of photocopiers (as per the performa at Annexure-II) are to be quoted for repair/ replacement of all minor and major parts of items (IS/BIS marked wherever applicable).

25. (b) The consolidated rates for the CAMC of the machines should be quoted after inspecting the present condition of photocopiers on "as is where is" basis in respect of the all Canon make photocopy machines. If needs be, the Bidder may visit this office for inspecting the photocopy machines on prior permission of Shri Awinash Chandra, US (G-3), NITI Aayog.

25.(c) The contractor will ensure that all photocopy machines give uninterrupted services. For this purpose, the contractor will depute at least one qualified service engineer in this Department for the whole day and all the complaints relating to Canon make photocopy machines should be promptly attended to by them. The contractor will be responsible for all safety measures and precaution to prevent any damage in respect of all the items under the CAMC.

25.(d) It shall be the responsibility of the firm to hand over the all photocopy machines under contract owned by this department, in working condition at the end of the contract period.

25 (e) The work which cannot be done within the office premises shall be allowed to be done outside the building with the written permission of this Department. No extra charges will be paid

(AWINASH CHANDRA) अवर सचिव/Us sectory नीति आयोग/National Institution for Transforming Undia (Nt II) जात्व सर्वता / Govt of India

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for this work. In such cases, the transport and the labour charge will be borne by the contractor himself.

25.(f). It is the bounding obligation of the contracting party (successful bidder) under the CAMC to provide only genuine/original parts, wherever required to the satisfaction of this Department. Failure to do so will render the contractor liable for penal action of deduction of the value of any loss caused to the Department on this account. The penalty may also include premature termination of contract and forfeiture of security deposit.

26.(a) The contractor will not attend any job directly himself unless directed/ ordered by the General Section/ Authorised Person. Work done certificate may also be obtained from the concerned officials for the job attended.

26.(b) The decision of this Deptt. shall be final and binding on the contractor for all matters relating to the instant tendering process. Unrealistic prices quoted by bidders would debar them from being considered for this award of the contract.

27. If new machines are added or removed in the instant CAMC during the currency period of the CAMC, payment will be made on pro-rata basis, as per the rates approved for similar/equivalent models of the photocopiers.

28. The Competent Authority in the NITI Aayog would, at his/her own discretion, be free to annul the contractual agreement if the repairs/maintenance are not carried out on time or the spares supplied by the firm are deficient in quality in any way or found not up to the mark.

29. Payment will be made by Electronic Clearing System (ECS) after successful delivery of goods. The bills raised by the selected firm should have all tax registration numbers printed on bills. Validity of the tax registration during the currency of contract shall be the sole responsibility of the firm. The bill should be inclusive of all permissible taxes.

30. The selected firm shall not be allowed to transfer, assign, pledge or sub-contract its rights and liabilities under this contract to any other agency without the prior written consent of this Department.

31. The NITI Aayog reserves the right to cancel the tender at any time/ stage or relax/amend/withdraw any of the terms and conditions contained in the Tender Documents without assigning any reason thereof. Any inquiry after submission of the bid shall not be entertained. Before submission of the bid, enquiry can be done over phone/through correspondence. In case of withdrawal of bids, the EMD of the concerned bidder will stand forfeited.

Any controversy or dispute arising out of this contract shall be referred to the sole arbitration 32. of Additional Secretary/Adviser (General Administration) or any Joint Secretary level officer in NITI Aayog, New Delhi, dealing with General Administration at the relevant time, or to any officer nominated by him/her. There shall be no bar to the reference of dispute to the arbitration by such officer as nominated by the competent authority even though the said officer as an employee of the NITI Aayog, New Delhi might have dealt with the matter earlier or expressed his opinion thereon. In case the arbitrator to whom the matter earlier is originally referred to is transferred or vacates his office or is unable to act for any reasons, the Joint Secretary level officer shall be competent to appoint another person as arbitrator, who shall be entitled to proceed with the reference, from the stage at which it was left by his predecessor. No person other than the one nominated by the Additional Secretary/Adviser (General Admn.) shall act as arbitrator. The decision of the Additional Secretary/Adviser (General Admn.) or the officer nominated by him shall be final and binding on the party/parties. The arbitration proceedings shall be held at an appropriate location in Delhi/New Delhi. The limitation for filing claim for arbitration is 180 days from the expiry of the contract period and in case no claim is filed within this period, it shall be presumed



that there is no claim. The place of settlement of disputes shall be Delhi. In the case of settlement of dispute in the Court of Law, it will be in jurisdiction of Court at Delhi.

33. Subject to the above, the provisions of the Arbitration Act, 1996 or any statutory modification on enactment thereof and rules made thereunder and for the time being in force, shall apply to arbitration proceedings under this Clause.

34. The arbitrator may from time to time extend the time for making and publishing the award. He may do so without any need for obtaining the consent of the parties to the dispute.

24/3/2917 (Awinash Chandra) Under Secretary to the Govt. of India Tel. No. 011-23096733

Copy to:-

NIC, NITI Aayog with the request to upload the tender document on the NITI Aayog's website.

(अविनाश चन्द्र) (अपिनगश चन्द्र) (AWINASH CHANDRA) अवर संषिव /Under Secretary तीति आयोग / National Institution for Transforming India (NITI) चारत सरकार / Govt. of India नई दिल्ली / New Delhi

### Annexure-IV

### Instructions for Online Bid Submission

### Instructions to the Bidders to submit the bids online through the eProcurement site https://eprocure.gov.in

1) Bidder should do the registration in the tender site using the "Click here to Enroll" option available.

2) Then the Digital Signature of SIFY/TCS/nCode or any Certifying Authority is to be registered after logging into the site.

3) Bidder can use "My Space" area to update standard documents in advance as required for various tenders and use them during bid submission. This will facilitate the bid submission process by reducing time.

4) Bidder may read the tenders published in the site and download the required documents/tender schedules for the tenders he is interested.

5) Bidder then logs in to the site using the secured log in by giving the user id/ password chosen during registration and password of the DSC/etoken.

6) Only one DSC should be used for a bidder and should not be misused by others.

7) Bidder should read the tender schedules carefully and submit the documents as asked, otherwise, the bid will be rejected.

8) Bidder should take into account of the corrigenda published before submitting the bids online.

9) Bidder must in advance prepare the bid documents to be submitted as indicated in the tender schedule and they should be in required format. If there are more than one document, they can be clubbed together.

10) Bidder should prepare the EMD as specified in the tender. The original should be posted/couriered/given in person to the specified location as per Tender Document, latest by the last date of bid submission.

11) Bidder selects the tender which he is interested using search option & then move it to the my favorites folder.

12) From the 'my favorites' folder, he selects the tender to view all the details indicated.

13) The bidder reads the terms & conditions and accepts the same to proceed further to submit the bids.

14) The bidder has to select the payment option as offline to pay the EMD as applicable

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15) The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the bid submitted will not be acceptable.

16) The bidder has to enter the password of the DSC/etoken and the required bid documents have to be uploaded one by one as indicated.

17) The rates offered details have to be entered separately in a spread sheet file (xls) in the space allotted and should be updated as BOQ.xls file for each tender after the financial bid. The BOQ file, if found modified by the bidder will result in rejection of the bid.

18) The tendering system will give a successful bid updation message & then a bid summary will be shown with the bid no & the date & time of submission of the bid with all other relevant details. The bidder has to submit the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid will be rejected.

19) The bid summary has to be printed and kept as an acknowledgement as a token of the submission of the bid.

20) The bid summary will act as a proof of bid submission for a tender floated and will also act as an entry point to participate in the bid opening date.

21) For any clarifications with the TIA, the bid number can be used as a reference.

22) Bidder should log into the site well in advance for bid submission so that he submits the bid in time i.e on or before the bid submission time. If there is any delay, due to other issues, bidder only will be responsible.

23) Each document to be uploaded online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be reduced by scanning at lo resolution and the same can be uploaded. However if the file size is less than 1 MB, the transaction/uploading time will be very fast.

24) The time settings fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the eProcurement system. The bidders should follow this time during bid submission.

25) All the data being entered by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered will not viewable by unauthorized persons during bid submission & not be viewable by any one until the time of bid opening.

26) The confidentiality of the bids is maintained since the secured Socket Layer 128 bit encryption technology is used. Data storage encryption of sensitive fields is done.

27) Any document that is uploaded to the server is subjected to symmetric encryption using a generated symmetric key. Further this key is subjected to asymmetric encryption using buyers public keys. Overall, the submitted tender documents become readable only after the tender opening by the authorized individual.

28) For any queries, the bidders are asked to contact by mail <u>cppp-nic@nic.in</u> or by phone: 1-800-233-7315 well in advance.

अविना Govt. of India

INASH CHANDRA

जार तापव/Under Sectedary ति आयोग/National Institution for Transforming India (NITI) भारत सरकार/Govt. of India नई दिल्ला/New Delhi

#### CHECK LIST

#### **DOCUMENTS TO BE SUBMITTED ALONG WITH THE BID**

- 1. E.M.D. (Pay Order/Demand draft) to be dropped in EMD box separately. (Clause No. 12 at Annexure-III).
- 2. Proof of Registered Office / Branch Office of Company /Firm /Agency in Delhi/New Delhi/NCR. (Clause No. 5 at Annexure-III).
- 3. Proofs of own Bank Account, TIN, PAN, VAT/Sales Tax Registration and the latest copy of the Income Tax Return. (Clause No. 6 at Annexure-III).
- 4. Self-attested copy of a certificate indicating that the bidder has carefully read the terms and conditions of the tender and accepted al the provisions of the tender (Clause No. 8 at Annexure-III).
- 5. Self-attested copy of non-blacklisting certificate (Clause No. 9 at Annexure-III).
- 6. Certificate that the services of the firm has not been terminated by NITI Aayog before the expiry of the contract during last three years. (Clause No.10 at Annexure-III).
- 7. Copy of tender specific authorization letter issued issued by OEM in their favour (Clause No. 7 (c) at Annexure-III)
- 8. A proof about average annual turnover not be less than Rs. 1.00 crore for last three years. (Clause No.11 at Annexure-III).
- 9. A scanned copy of the E.M.D. (Pay Order/Demand draft) to be enclosed with the tender bid. (Clause No. 12 at Annexure-III).
- 10. If the bidder is exempted from submission of EMD, copy of relevant orders/documents regarding such exemption to be enclosed with the bid.

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